



PROGRAMS OFFERED

• LOGISTICS & OPERATION

1. Operational Efficiency & Process Improvement
2. Lean Logistics
3. Warehouse Management Systems (WMS)
4. Inventory Management Techniques
5. Supply Chain Management
6. Logistics and Transportation Management
7. Safety and Compliance in Logistics
8. Forklift Operation and Safety
9. Hazardous Materials Handling
10. Route Optimization and Planning
11. Fleet Management and Maintenance
12. Quality Control and Assurance in Logistics
13. Customer Service in Logistics
14. Effective Communication for Operational Staff
15. Time Management for Logistics Professionals

16. Resource Utilization and Efficiency
17. Technology Integration in Logistics
18. Warehouse Layout and Design Optimization
19. Order Picking and Packing Techniques
20. Performance Metrics and KPIs in Logistics
21. Risk Management in Supply Chain
22. Customs Compliance and Documentation
23. Green Logistics and Sustainability Practices
24. Just-in-Time (JIT) Logistics
25. Cross-Docking Operations
26. Demand Forecasting and Inventory Planning
27. Reverse Logistics Management
28. Cold Chain Management
29. Vendor and Supplier Relationship Management
30. Cost Reduction Strategies in Logistics
31. Emergency Response and Disaster Recovery in Logistics
32. Freight Forwarding and Carrier Selection
33. Operational Audits and Assessments
34. Ethics and Compliance in Logistics Operations
35. Effective Problem Solving in Logistics
36. Data Analysis and Reporting in Logistics
37. Project Management for Logistics Professionals
38. Ergonomics and Workplace Safety in Warehousing
39. Warehouse Automation and Robotics
40. Handling Returns and Refunds



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41. Global Logistics and International Trade
 42. Distribution Network Design and Optimization
 43. Transportation Regulations and Policies
 44. Team Leadership and Management for Operational Staff
 45. Vendor Managed Inventory (VMI)
 46. E-commerce Logistics and Fulfillment
 47. Temperature-Controlled Logistics
 48. Warehouse Slotting and Replenishment
 49. Logistics Cost Accounting and Financial Management
 50. Last Mile Delivery Optimization
- **And other customised Programs**



PROGRAMS OFFERED

• HUMAN RESOURCE MANAGEMENT

1. HR Fundamentals
2. Talent Acquisition and Recruitment Strategies
3. Employee Onboarding and Orientation
4. Performance Management
5. Compensation and Benefits Management
6. Employee Relations
7. HR Compliance and Legal Issues
8. Diversity and Inclusion
9. Conflict Resolution
10. HR Analytics and Metrics
11. Leadership Development for HR Professionals
12. Succession Planning
13. Training and Development
14. Workforce Planning
15. Employee Engagement and Retention
16. HR Technology and Systems
17. Health and Safety Management
18. Labor Laws and Regulations
19. Change Management
20. Organizational Development

21. Strategic HR Management
22. Employee Wellness Programs
23. Job Analysis and Job Descriptions
24. HR Audits and Assessments
25. Talent Management
26. Effective Communication for HR
27. Payroll Management
28. HR Policy Development
29. Ethics in HR
30. Remote Work Management
31. Emotional Intelligence for HR Professionals
32. HR Risk Management
33. Employee Survey and Feedback Analysis
34. Employer Branding
35. Workplace Culture and Morale
36. HR Project Management
37. Social Media Recruiting
38. HR in Mergers and Acquisitions
39. HR Budgeting and Financial Management
40. Exit Interviews and Offboarding
41. Time Management for HR Professionals
42. Global HR Practices
43. Mentoring and Coaching for HR
44. Employee Handbook Development
45. HR Strategy Alignment with Business Goals
46. HR Data Privacy and Security
47. Disaster Preparedness and Recovery Planning
48. Handling Workplace Harassment and Discrimination
49. Outsourcing and Vendor Management
50. Continuous Improvement in HR Processes



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51. Artificial Intelligence in HR
52. HR Analytics and Metrics
53. Data-Driven Decision Making in HR
54. Agile HR Practices
55. Remote Team Management and Virtual Collaboration
56. Employee Experience Design
57. Corporate Social Responsibility (CSR) in HR
58. Mental Health Awareness and Support
59. Resilience and Stress Management for HR Professionals
60. Diversity, Equity, and Inclusion (DEI) Strategies

- **And other customised Programs**



PROGRAMS OFFERED

• QUALITY MANAGEMENT

1. ISO 9001:2015 Quality Management System (QMS) Implementation
2. ISO 9001:2015 Internal Auditor Training
3. ISO 14001:2015 Environmental Management System (EMS) Implementation
4. ISO 14001:2015 Internal Auditor Training
5. ISO 45001:2018 Occupational Health and Safety Management System (OHSMS) Implementation
6. ISO 45001:2018 Internal Auditor Training
7. ISO 27001:2013 Information Security Management System (ISMS) Implementation
8. ISO 27001:2013 Internal Auditor Training
9. ISO 22000:2018 Food Safety Management System Implementation
10. ISO 22000:2018 Internal Auditor Training

11. ISO 50001:2018 Energy Management System (EnMS) Implementation
12. ISO 50001:2018 Internal Auditor Training
13. ISO 31000:2018 Risk Management Principles and Guidelines
14. ISO 31000:2018 Risk Management Implementation
15. ISO 22301:2019 Business Continuity Management System Implementation
16. ISO 22301:2019 Internal Auditor Training
17. ISO 17025:2017 Laboratory Management System Implementation
18. ISO 17025:2017 Internal Auditor Training
19. ISO 13485:2016 Medical Devices Quality Management System Implementation
20. ISO 13485:2016 Internal Auditor Training
21. Six Sigma Yellow Belt Training
22. Six Sigma Green Belt Training
23. Six Sigma Black Belt Training
24. Lean Six Sigma Implementation
25. Lean Management Principles
26. Total Quality Management (TQM) Principles
27. Kaizen Continuous Improvement
28. 5S Workplace Organization and Standardization
29. Root Cause Analysis and Corrective Action (RCCA)
30. Statistical Process Control (SPC)
31. Failure Mode and Effects Analysis (FMEA)
32. Quality Function Deployment (QFD)
33. Design of Experiments (DOE)
34. Process Mapping and Improvement
35. Control Charts and Process Capability Analysis



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26. Supplier Quality Management
 37. Quality Assurance and Quality Control
 38. Quality Audit Techniques
 39. Risk-Based Thinking in Quality Management
 39. Document Control and Record Keeping
 41. Total Productive Maintenance (TPM)
 42. ISO 9004:2018 Quality Management - Quality of an Organization
 43. APQP & PPAP
 44. GMP (Good Manufacturing Practices) Compliance
 45. Quality Improvement Tools and Techniques
- **And other customised Programs**



PROGRAMS OFFERED

• BUSINESS PROCESS OUTSOURCING (BPO)

Leadership and Management

1. Leadership Development
2. Change Management
3. Strategic Thinking
4. Coaching and Mentoring
5. Cultural Competence
6. Emotional Intelligence for Leaders

Trainer Development

1. Instructional Design
2. Adult Learning Principles
3. Facilitation Skills
4. Training Needs Analysis
5. E-Learning and Digital Tools
6. Virtual Training Facilitation Skills

BPO Employee Skills

1. Product and Process Knowledge
2. Customer Service Skills
3. Soft Skills Development
4. Language and Accent Training
5. Compliance and Security Training
6. Active Listening and Effective Communication
7. Presentation Skills of a Professional

Certifications and Specialized Programs

1. COPC Certification
2. Six Sigma (Yellow, Green, Black Belt)
3. Project Management Professional (PMP)
4. Agile Certified Practitioner (PMI-ACP)
5. ISO 9001 Quality Management Systems
6. ITIL (Information Technology Infrastructure Library)
7. Kaizen
8. Total Quality Management (TQM)

Trainer Certifications

1. Certified Professional in Learning and Performance (CPLP)
2. Train the Trainer (TTT)
3. Instructional Design Certifications
4. Certified Online Training Professional (COTP)

Customer Experience (CX)

1. Certified Customer Experience Professional (CCXP)
2. Customer Service Excellence Certification (CSE)
3. Customer Journey Mapping
4. Enhancing Customer Satisfaction and Loyalty



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Communication and Soft Skills

1. Certified Communication Professional (CCP)
2. Emotional Intelligence (EI) Training
3. Conflict Resolution and Negotiation Skills
4. Effective Business Writing and Email Etiquette



PROGRAMS OFFERED

• ESG (ENVIRONMENTAL, SOCIAL, AND GOVERNANCE)

1. Introduction to ESG Principles
2. Environmental Sustainability and Compliance
3. Corporate Social Responsibility (CSR)
4. ESG Reporting and Disclosure
5. Green Supply Chain Management
6. Climate Change Risk Management
7. Energy Efficiency and Renewable Energy
8. Water Resource Management
9. Waste Management and Recycling
10. Sustainable Product Design
11. Ethical Sourcing and Procurement
12. Human Rights and Labor Practices
13. Diversity, Equity, and Inclusion (DEI)
14. Community Engagement and Development
15. ESG Risk Assessment and Mitigation
16. Environmental Impact Assessment (EIA)
17. Social Impact Assessment (SIA)
18. Sustainable Finance and Investment

19. ESG Integration in Business Strategy
20. Green Building and Construction
21. Environmental Management Systems (EMS)
22. Circular Economy Principles
23. Carbon Footprint Reduction Strategies
24. Corporate Governance Best Practices
25. Anti-Corruption and Ethics
26. Board Diversity and Effectiveness
27. Stakeholder Engagement and Communication
28. Sustainable Marketing and Branding
29. ESG Metrics and KPIs
30. Sustainable Agriculture and Food Systems
31. Climate Resilience and Adaptation
32. Renewable Energy Project Management
33. ESG Auditing and Assurance
34. Sustainable Urban Development
35. Responsible Investment Strategies
36. Green IT and Technology
37. ESG in Financial Services
38. Sustainable Transportation and Logistics
39. Biodiversity and Ecosystem Conservation
40. ESG in Manufacturing and Industry
41. Employee Wellness and Safety
42. Sustainable Tourism and Hospitality
43. Corporate Philanthropy and Volunteerism
44. Green HR Practices
45. Sustainable Innovation and R&D
46. ESG Policy Development and Implementation
47. ESG Data Management and Analytics
48. Sustainable Packaging Solutions
49. Investor Relations and ESG Communication



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50. Environmental Compliance and Regulations
 51. Sustainable Risk Management
 52. ESG in the Energy Sector
 53. Corporate Transparency and Accountability
 54. Environmental Justice and Equity
 55. Renewable Energy Finance
 56. ESG Communication Strategies
 57. Green Product Lifecycle Management
 58. Sustainable Fisheries and Aquaculture
 59. Climate Policy and Governance
 60. Sustainable Event Management
- **And other customised Programs**



PROGRAMS OFFERED

• HEALTH & SAFETY

1. Basic Workplace Safety
2. Advanced Safety Management Systems
3. Occupational Health and Safety (OHS) Fundamentals
4. Emergency Response Planning
5. Fire Safety and Prevention
6. First Aid and CPR
7. Hazardous Materials Handling
8. Ergonomics in the Workplace
9. Personal Protective Equipment (PPE) Usage
10. Workplace Safety Inspections
11. Risk Assessment and Management
12. Safety Protocols for Machinery and Equipment
13. Electrical Safety Training
14. Safety in Confined Spaces
15. Workplace Violence Prevention
16. Incident Investigation and Reporting
17. Safety Audits and Compliance
18. Safe Lifting Techniques

19. Chemical Safety Training
20. Noise Control and Hearing Conservation
21. Stress Management and Mental Health
22. Building a Safety Culture
23. Developing Safety Policies and Procedures
24. Mental Health Awareness at Work
25. Psychological First Aid
26. Crisis Management and Response
27. Drug and Alcohol Awareness
28. Managing Fatigue and Work-Life Balance
29. Health and Wellness Programs
30. Workplace Stress Reduction Techniques
31. Suicide Prevention and Support
32. Dealing with Workplace Harassment
33. Diversity and Inclusion in Workplace Safety
34. Safety Leadership and Communication
35. Training for Safety Committees
36. Ergonomic Assessments and Adjustments
37. Health Screening and Preventive Measures
38. Safety for Remote Workers
39. Legal and Regulatory Compliance in Safety
40. Safety Training for Supervisors
41. Handling and Reporting Workplace Accidents
42. Developing and Implementing Safety Plans
43. Health and Safety for New Employees
44. Wellness Programs for Employee Engagement
45. Addressing Mental Health Stigma at Work
46. Post-Incident Counseling and Support
47. Creating a Safe and Inclusive Workplace Environment
48. Emergency Drills and Exercises



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39. Safety and Health Training for Contractors
 50. Integrating Safety into Business Operations
 51. Workplace Hygiene and Sanitation
 52. Managing Occupational Diseases
 53. Fire Drill Coordination and Execution
 54. Safety in Transportation and Logistics
 55. Preventing and Managing Workplace Injuries
 56. Emergency Evacuation Procedures
 57. Developing Health and Safety Metrics
 58. Mental Health Resilience Training
- **And other customised Programs**